



# Quality policy

**Quality is at the center of all that we do.**

**We believe that quality is an important business measure of our activity and our success.**

**Quality creates value for our clients, suppliers and employees.**

*In our work, we follow one rule: quality is never the work of chance, it is a result of our good intentions and effort. Working along those lines, we all feel responsible for providing wares that meet the expectations of our clients.*

**Rafał Tannenberg**  
Chairman of the Management Board

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## OUR OBLIGATIONS IN TERMS OF QUALITY

- 1 We provide innovative, reliable products that meet our Clients' expectations.**
  - Insight into the expectations, requirements, and opinions of our Client are our top priority. Taking care of their needs we work out, offer, and supply products that our Clients are completely satisfied with.
  - We do not accept, process, or supply incompatible products.
- 2 We support and motivate our employees to supply top quality products.**
  - We put great effort to create a working environment where every employee understands their responsibility in the process of creating top quality products that are not harmful to the environment.
  - We take care of our employees by providing them with a safe work environment.
- 3 We are partners to our suppliers and we support their development**
  - We provide clarity and openness while working with our suppliers.
  - We support the development of our suppliers and we involve them in the process from the very beginning.
  - We adhere to quality, safety and environmental protection standards and we expect the same from our suppliers.



We create  
the community  
of business